September 18, 2023 6:30 – 8:30 p.m.

> Community Connection Town Hall Meeting

Owenwood Farm & Neighbor Space



"Working Together for the Greater Good"

Agenda

6:50 Welcome, Introductions, Acknowledgements, Announcements

7:05 Updates & Reports from our City Councilmembers

7:15 Recreation Center

7:30 Dallas Police Department

7:45 Updates from Political Officials

8:00 forward Dallas!—Planning/Design, Patrick Blaydes

8:10 North Texas Giving Day

8:20 Upcoming Events

Mission: To engage and empower a community of advocates to advance a safe, beautiful prosperous and proud community in Far East Dallas.



8:30 Adjourn





Vikki Martin Executive Director



Maria Valenzuela Office Manager



Zitziki Sanluiseno Membership Administrator &

Event Coordinator



Susan Hopper
Director of
Communications
& Marketing







Harry Swanson

\$1,000 Founder's Circle Donor Member



Operation Beautification Litter Cleanup Sponsors, Friends, And Volunteers!





















11th Annual

Ferguson Road Initiative LITTER CLEAN-UP

SATURDAY, MARCH 4TH **9AM-NOON**

IMPACT @ Bethel

9314 Ferguson Rd. **Dallas, TX 75228**

Come Rain or Shine!

Bring a canned meat item benefitting





FOR MORE INFORMATION:

CALL: (214)324-5116 To Register: EMAIL:

ESTHERROMERO@FERGUSONROAD.ORG











Paula Blackmon City Council District 9









Dr. Theresa Daniel





Friends:

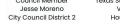


















charles SCHWAB

CHARLES SCHWAB BANK, for sponsoring the annual Carter BloodCare blood drive!
Thank you to RaceWay, McDonalds,
Signage Systems, and Impact @ Bethel
for help with this event





Trinity Forest Spine Trail Sponsors

Community Celebration

Saturday, October 21, 10:30 – 1:00





































\$10,000 a year for 3 years

Access Self-Storage & Truck Rental
AmeriSouth
White Rock Medical Center – Mel Flinn

\$ 5,000 a year for 3 years

McDonald's

\$3,500 a year for 3 years

White Rock Hills Townhome Apartments

\$2,500 a year for 3 years

Austin Endo, Lone Star Credit Union- Marcy Phillips/Brian Harper, Daniel J. Micciche, Oncor, Resource One Credit Union, Uplift Education

\$1,500 a year for 3 years

Atmos Energy, Bring the Light Ministries, Mountain View Church of Christ, Owenwood Farm & Neighbor Space

\$1,000 a year for 3 years

Anonymous, Aspire, Bishop Lynch High School-Chris Rebuck, Casa Pacifica Apartments, Casa View Shopping Center, City Credit Union, CMIT- Carmen Parra, Bill & Mirella Coleman, Dallas College/Eastfield, East Dallas Veterinary Clinic, Friends of Social Venture Partners-Dallas, Frost Bank-Sam Downey, Gary Garcia, Granite Redevelopment Properties, Jared Greco, John & Anne Griggs, Gary Hasty, Matt & Alicia Henry, Christopher Jackson, Karrington & Co, Lakehill Preparatory-Art Hall, LightChurch, Lira Bravo Law, Shawn Lovelady, T. Robert & Bette J. Martin-In Memoriam, Mr. & Mrs. David I-Chang Mi, Dan & Linda Ortman, Presidium Group, Becky Reed, Dr. Angela Scheuerle, Smoky Rose Restaurant, Harry Swanson, Dr. Eddie Tealer, Dr. Mike & Mrs. Janice Walker, David Weekley Homes, White Rock Montessori, Karl Zavitkovsky

Trinity Forest Spine Trail Grand Opening! Saturday, October 21, 10:30-1 pm

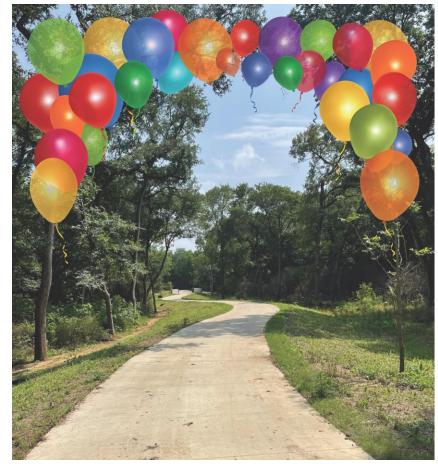


Volunteers needed for Trinity Forest Spine Trail Community Celebration:

Two Shifts:

9:15-11:15 a.m.

11:15-1:15 p.m.



https://www.fergusonroad.org/event/trinity-forest-spine-trail-community-celebration-volunteers/

Fricommunity2023 - INSTAGRAM





fricommunity2023







Jessica Hernandez, Executive Director Owenwood Farm & Neighbor Space jessica@owenwood.org

Dallas Public Library Community Visioning



Ways You Can Participate:

- Community Survey https://www.surveyhero.com/c/DPLCommunitySurvey
- Feedback Stations in Library
- Community Meetings:
 October 17, 6:30 p.m. Spanish
 https://dallaslibrary.librarymarket.com/planestrategico
 October 19, 6:30 p.m. English
 https://dallaslibrary.librarymarket.com/planestrategicplan



Friends of White Rock Hills Library





City Councilmembers







District 2—Councilmember Jesse Moreno



District 7—Councilmember Adam Bazaldua



District 9--Councilmember Paula Blackmon





A Quest for a Recreation Center



Susan Hopper,
Communication/Marketing
Ferguson Road Initiative

City & Community Collaboration

(2131-2165 Highland Road)



It's Our Turn!

White Rock Hills Recreation CENTER

The need for a recreation center was first identified in October 1995 in a community town hall meeting attended by Councilmember Charlotte Mayes, Assistant City Manager Mary Suhm, city staff, and 150 community members at Ferguson Road Baptist Church.



Costs and Project Completions

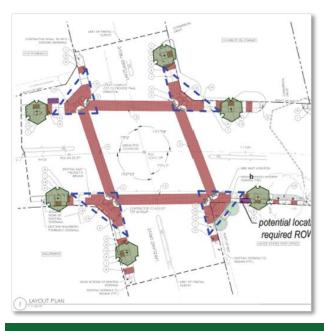
\$9,500,000 in Pre-construction Costs already invested in Recreation CENTER



The purchase of the land at 2131-2165, demolition costs, and relocation of residents for the White Rock Hills Recreation site, \$5 MM



Highland Road Complete Streets, \$3 MM



Ferguson Road/Highland Road Intersection Improvements, \$1.5MM

Total Investment: \$65,650,000MM (plus DORBA)

City Investment:

- Trinity Forest Spine Trail, \$18.2MM
- Ash Creek Trail, \$3MM (future)
- Highland Road Complete Streets, \$3MM
- Land Acquisition, relocation of residents, and demolition, \$5MM
- Ferguson Road/Highland Road Intersection Improvements, \$1.5MM

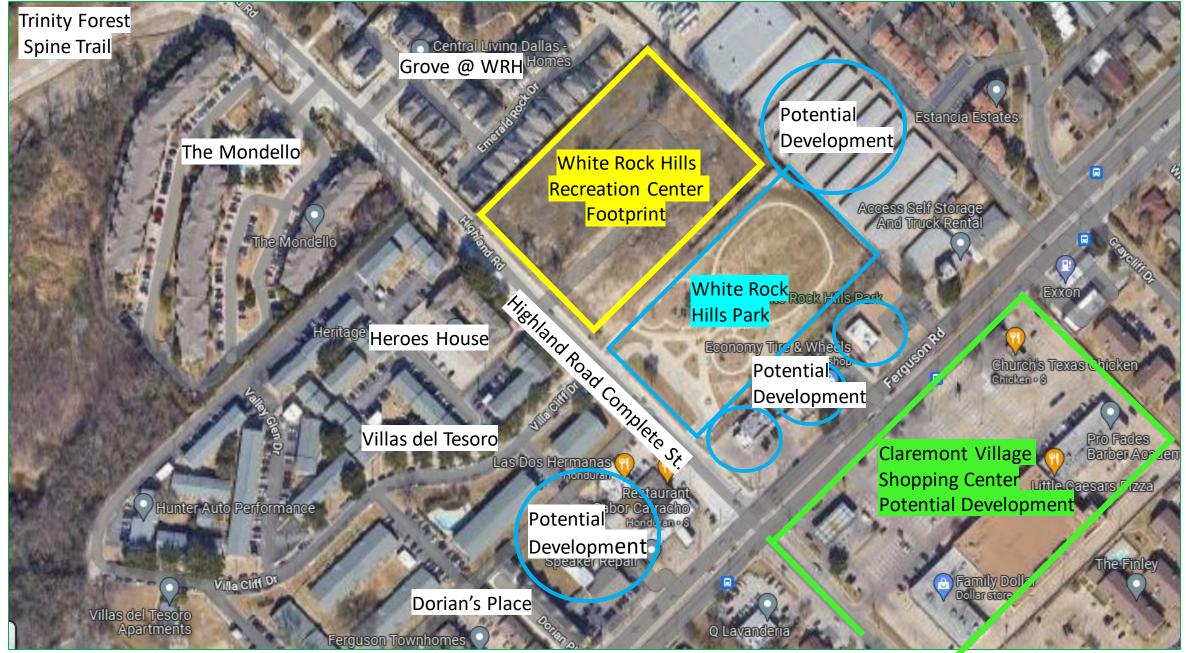
Private Investment:

- Mondello Senior Living, 2023 \$3MM Rehabilitation, \$13MM
- Grove @ White Rock Hills David Weekley Housing, \$15.75MM
- Ferguson TownHomes, \$2.7MM
- Heroes House, \$2MM
- Villas Del Tesoro rehab \$1.5MM
- DORBA Mountain Bike Trail unknown

History of the work completed to date:

- 1995, RECREATION CENTER first envisioned as a need by community
- 2003, Bond Funding for Land Acquisition for RECREATION CENTER
- 2014, Economic Feasibility Study & Master Plan conducted by Jacobs, Snohette, Greenplay, Catalyst Group (including Stakeholder & Partnership Meetings)
- 2015, Feasibility Study & Master Plan approved by Park Board
- 2021, WHITE ROCK HILLS RECREATION CENTER Analysis conducted by Dallas Park & Recreation
- 2021, White Rock Hills Park opens, Phase I of WHITE ROCK HILLS RECREATION CENTER
- 2022, WHITE ROCK HILLS RECREATION CENTER update conducted by Jacobs to Dallas Park & Recreation
- 2023, Ferguson Road Initiative advocacy begins to place WHITE ROCK HILLS RECREATION CENTER on 2024 Bond Program





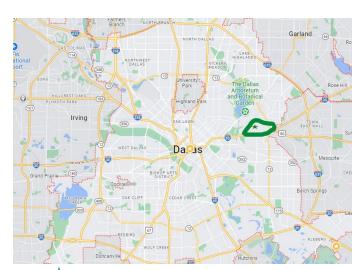


Need Analysis

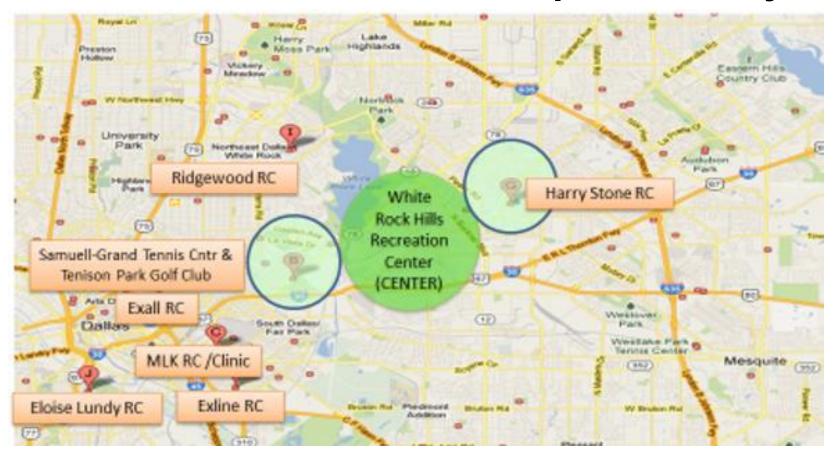


Recreation Center Gap

2021 Dallas Park & Recreation Department Study



★ Site of White Rock Hills Recreation Center

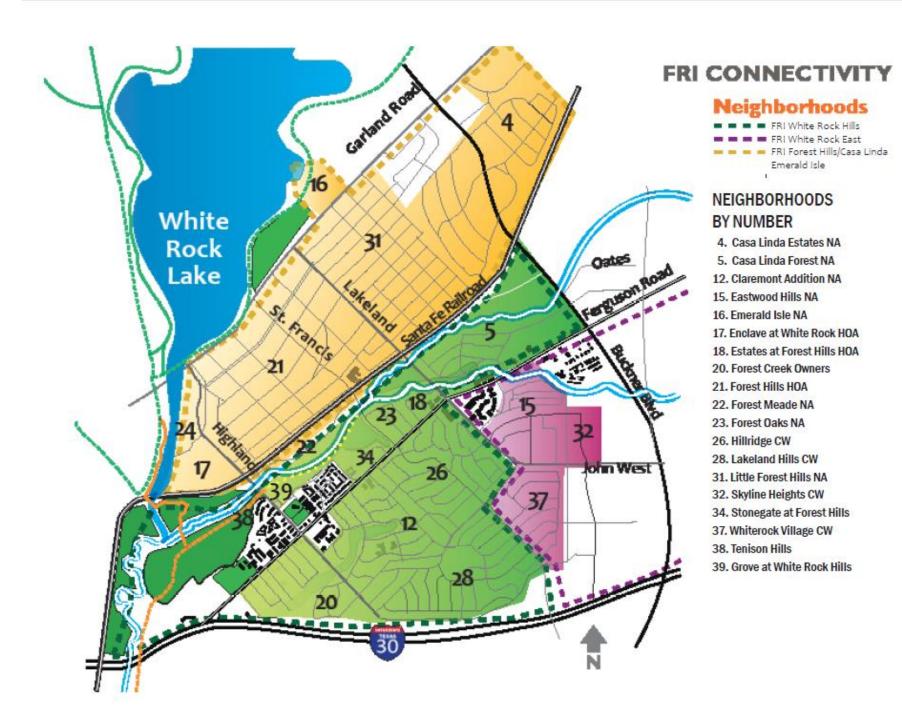


Location	Walking Time	Public Transportation Time
Harry Stone Recreation Center	1 hour	20 minutes
Samuell Grand Recreation Center	58 minutes	54 minutes
Juanita Craft Center	1 hour	53 minutes
YMCA (White Rock Branch)	35 minutes	35 minutes

A Tale of Two Cities



FRI works with 3 city councilmembers Adam Bazaldua (D7), Jesse Moreno (D2), and Paula Blackmon (D9)





FRI CONNECTIVITY **Apartments**

NOTES BY SYMBOL

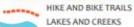


- 1. The Finley
- 2. Claremont
- 3. Los Robles
- 4. Timberbrook
- 5. Casa Pacifica
- 6. High Land Boum
- 7. Heroes House
- 8. Casa San Luis
- 9. Villas Del Tesoro
- 10. Park Highlands
- 11. The Mondello (Senior)
- 12. Spanish Hills
- 13. Estancia Hills
- 14. Spanish Puerto
- 15. White Rock Hills Townhomes
- 16. Little Pocket Apartments



FRI CONNECTIVITY

Natural Amenities





NOTES BY SYMBOL

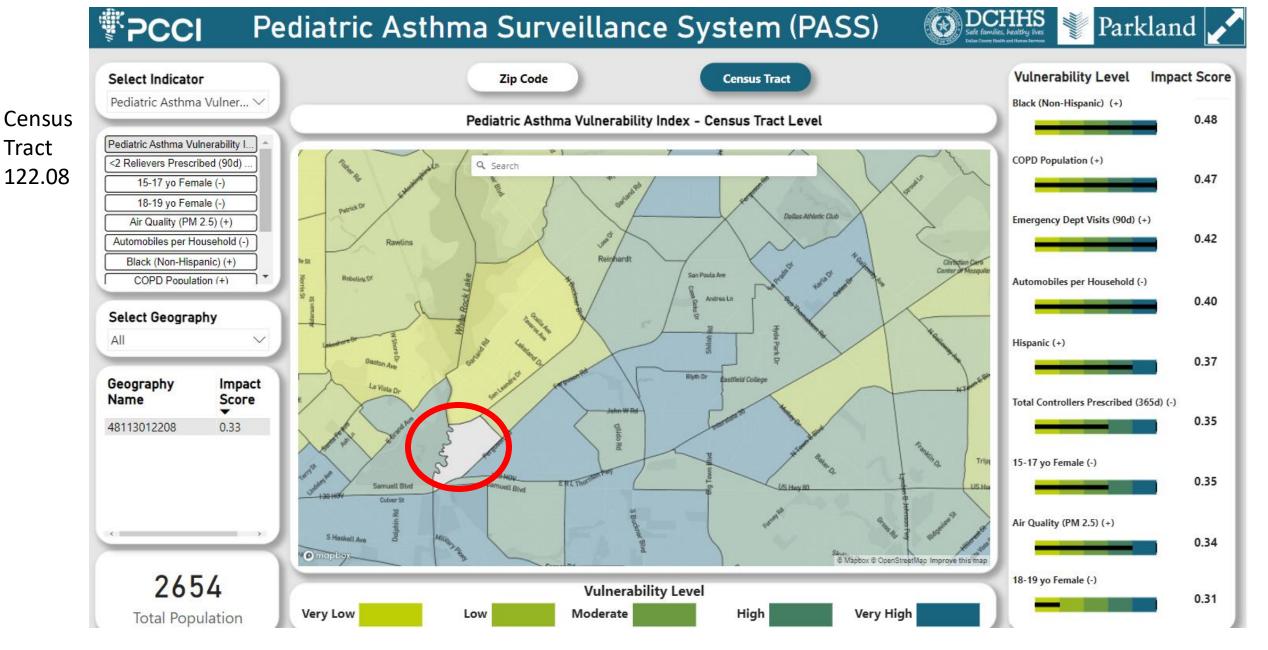
- 1. Ash Creek
- 2. White Rock Hills Park
- 3. White Rock Hills Recreation Center
 - 4. CreekSide Park (DORBA Trail)
 - 5. Trinity Forest Spine Trail
 - 6. Lakehill Athletic Complex
 - 7. Lakeland Hills Skate Park
 - 8. St. Francis Park
 - 9. Ash Creek Trail Extension (funded)
 - 10. Dallas Arboretum
 - 11. Tenison Golf Course
- 12. Fraternal Order of Eagles
- 13. Warren A. Ferris Historic Cemetery

Community Need Index

Based on 5 barriers

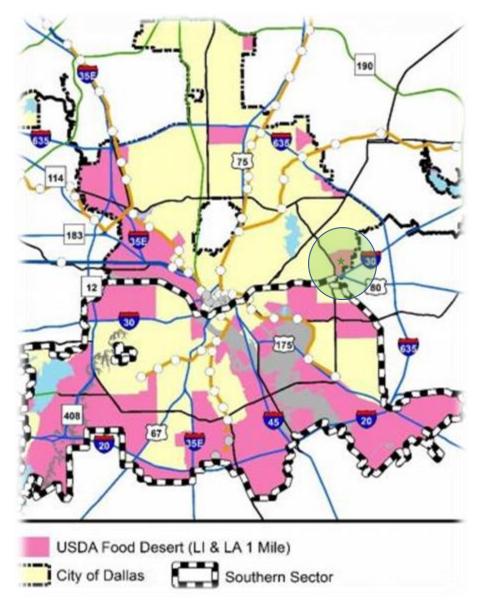
1-5 Scale. The higher the score the greater the need

Barrier sub-scores	75228 zip code	Dallas County	State of Texas
Income	4.0	2.9	3.0
Culture	5.0	4.9	4.7
Education	5.0	4.0	3.5
Insurance	5.0	4.4	4.3
Housing	5.0	4.6	3.9
Composite Index	4.8	4.2	3.85

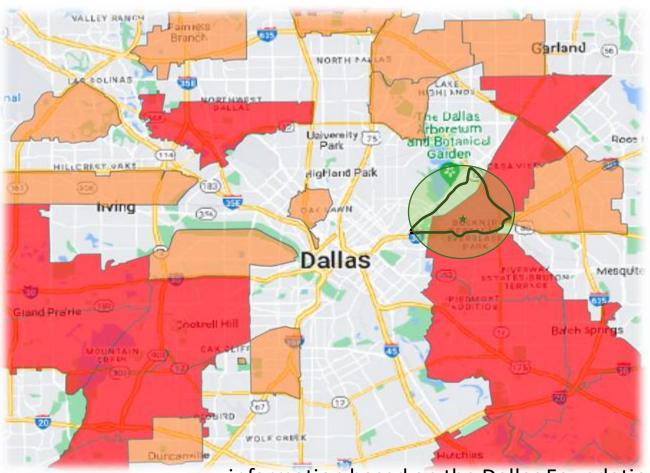


Childhood asthma impacts 33% of the population in CT 122.08.

Food Desert



Childcare Desert



information based on the Dallas Foundation

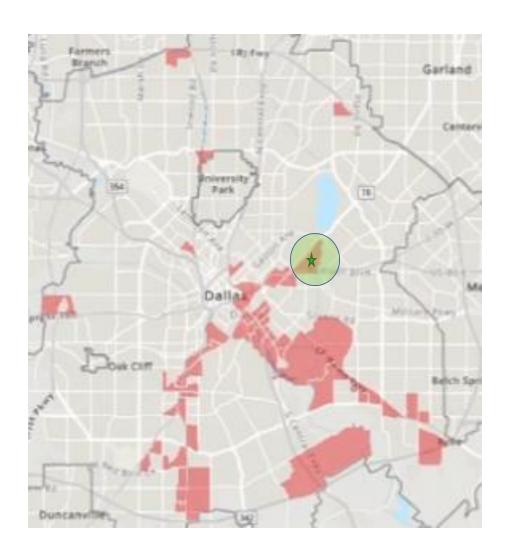


Census Tract 122.08



Approximate location of future CENTER

Infrastructure Deserts



Low-income neighborhoods (62 out of 790) with Highly deficient infrastructure.

Infrastructure Deficiencies

(highlighted deficiencies are most prevalent in Census Tract 122.08)

- Tree Canopy
- 2. Sidewalk
- 3. Noise Wall
- 4. Trail
- Medical Service
- 6. Food
- 7. Bank
- 8. Crosswalk
- 9. Internet
- 10. Gathering Place
- 11. Public Transportation
- 12. Pavement



Help Ferguson Road Initiative Advocate for the White Rock Hills Recreation Center fergusonroad.org/advocating-for-the-recreation-center/

https://www.fergusonroad.org/advocating-for-the-recreation-center/

Advocating for the White Rock Hills Recreation Center





Volunteers needed for September 26 Bond Advocacy

"FRI in Action!"

Event, 5:15-9 p.m.

https://www.fergusonroad.org/event/board-the-bus-to-city-hall/



It's Our Turn!

White Rock Hills Recreation CENTER











Judith Tankel for Congressman Colin Allred, District 32







LaJuana D. Barton, Chief of Staff for St. Senator Royce West, District 23







St. Rep. Venton Jones, District 100







School Board Trustee, Dan Micciche, District 3



Dallas Police Department Report



Sgt. Sammie Robinson, NPO Coordinator sammie.robinson@dallascityhall.com 214-670-4500

Sector 220 NPOs:

PO Elizama Munoz

<u>Elizama.munoz@dallaspolice.gov</u>

214-957-5012

PO Gabriel Ortiz gabriel.ortiz2@dpd.ci.dallas.tx.us 214-681-0641

Sector 230 NPOs:

PO Theron Akin theron.akin@dpd.ci.dallas.tx.us 214-557-3873

PO Hill Martin
Hill.martin@dallaspolice.gov
469-260-8588





Greater Casa View Alliance



NIBRS OFFENSES

NIBRS OFFENSES 2022

EULS		2022		
OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
AGG ASSAULT - FV	25	AGG ASSAULT - FV	30	-16.67%
AGG ASSAULT - NFV	66	AGG ASSAULT - NFV	133	-50.38%
MURDER & NONNEGLIGENT		MURDER & NONNEGLIGENT		
MANSLAUGHTER	2	MANSLAUGHTER	2	0.00%
ROBBERY-BUSINESS	5	ROBBERY-BUSINESS	9	-44,44%
ROBBERY-INDIVIDUAL	31	ROBBERY-INDIVIDUAL	38	-18.42%
FONDLING	2	FONDLING	4	-50.00%
RAPE	3	RAPE	3	0.00%
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		
OBJECT	0	OBJECT	0	0.00%
SODOMY	2	SODOMY	0	100.00%
BURGLARY-BUSINESS	59	BURGLARY-BUSINESS	67	-11.94%
BURGLARY-RESIDENCE	31	BURGLARY-RESIDENCE	64	-51.56%
BMV	132	BMV	174	-24.14%
OTHER THEFTS	69	OTHER THEFTS	100	-31.00%
SHOPLIFTING	25	SHOPLIFTING	11	>100%
UUMV	281	UUMV	121	>100%
GRAND TOTAL	733	GRAND TOTAL	756	-3.04%

NIBRS OFFENSES - VIOLENT 2023

NIBRS OFFENSES - VIOLENT

MON.	en.	en.	88
-60		2	7
-	MO.		-

OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
AGG ASSAULT - FV	25	AGG ASSAULT - FV	30	-16.67%
AGG ASSAULT - NFV	66	AGG ASSAULT - NFV	133	-50.38%
MURDER & NONNEGLIGENT		MURDER & NONNEGLIGENT		
MANSLAUGHTER	2	MANSLAUGHTER	2	0.00%
ROBBERY-BUSINESS	5	ROBBERY-BUSINESS	9	-44.44%
ROBBERY-INDIVIDUAL	31	ROBBERY-INDIVIDUAL	38	-18.42%
FONDLING	2	FONDLING	4	-50.00%
RAPE	3	RAPE	3	0.00%
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		
OBJECT	0	OBJECT	0	0.00%
SODOMY	2	SODOMY	0	100.00%
GRAND TOTAL	136	GRAND TOTAL	219	-37.90%

NIBRS - PROPERTY 2023

NIBRS OFFENSES - PROPERTY

2022

OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
BURGLARY-BUSINESS	59	BURGLARY-BUSINESS	67	-11.94%
BURGLARY-RESIDENCE	31	BURGLARY-RESIDENCE	64	-51.56%
BMV	132	BMV	174	-24.14%
OTHER THEFTS	69	OTHER THEFTS	100	-31.00%
SHOPLIFTING	25	SHOPLIFTING	11	>100%
UUMV	281	UUMV	121	>100%
GRAND TOTAL	597	GRAND TOTAL	537	11.17%



Forest Hills – Casa Linda



NIBR:	S OF	FE	NSE:

NIBRS OFFENSE

2022 % D

2023		2022		20 00111
OFFENSE	TOTAL	OFFENSE	TOTAL	-100.00%
AGG ASSAULT - FV	0	AGG ASSAULT - FV	2	-33.33%
AGG ASSAULT - NFV	2	AGG ASSAULT - NFV	3	
MURDER & NONNEGLIGENT		MURDER & NONNEGUGENT		-100.00%
MANSLAUGHTER	0	MANSLAUGHTER	1	-50.00%
ROBBERY-BUSINESS	1	ROBBERY-BUSINESS	2	0.00%
ROBBERY-INDIVIDUAL	1	ROBBERY-INDIVIDUAL	1	100.00%
FONDLING	1	FONDLING	0	0.00%
RAPE	1	RAPE	1	0.0071
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		0.004
OBJECT	0	OBJECT	0	-100.00%
SODOMY	0	SODOMY	2	
BURGLARY-BUSINESS	12	BURGLARY-BUSINESS	6	100.00%
BURGLARY-RESIDENCE	1	BURGLARY-RESIDENCE	2	-50.00%
BMV	25	BMV	26	-3.85%
OTHER THEFTS	22	OTHER THEFTS	28	-21.43%
SHOPLIFTING	3	SHOPLIFTING	4	-25.00%
UUMV	21	UUMV	15	40.00%
GRAND TOTAL	90	GRAND TOTAL	93	-3.23%

NIBRS OFFENSES - VIOLENT 2023

NIBRS OFFENSES - VIOLENT

2022

OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
AGG ASSAULT - FV	0	AGG ASSAULT - FV	2.	-100.00%
AGG ASSAULT - NFV	2	AGG ASSAULT - NFV	3	-33.33%
MURDER & NONNEGLIGENT		MURDER & NONNEGUGENT		
MANSLAUGHTER	0	MANSLAUGHTER	1	-100.00%
ROBBERY-BUSINESS	1	ROBBERY-BUSINESS	2	-50.00%
ROBBERY-INDIVIDUAL	1	ROBBERY-INDIVIDUAL	1	0.00%
FONDLING	1	FONDLING	0	100.00%
RAPE	1	RAPE	1	0.00%
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		
OBJECT	0	OBJECT	0	0.00%
SODOMY	0	SODOMY	2	-100.00%
GRAND TOTAL	6	GRAND TOTAL	12	-50.00%

NIBRS - PROPERTY 2023 NIBRS OFFENSES - PROPERTY

2022

TOTAL	OFFENSE	TOTAL	% DIFF
12	BURGLARY-BUSINESS	6	100.00%
1	BURGLARY-RESIDENCE	2	-50.00%
25	BMV	26	-3.85%
22	OTHER THEFTS	28	-21.43%
3	SHOPLIFTING	4	-25.00%
21	UUMV	15	40.00%
84	GRAND TOTAL	81	3.70%
	12 1 25 22 3	12 BURGLARY-BUSINESS 1 BURGLARY-RESIDENCE 25 BMV 22 OTHER THEFTS 3 SHOPLIFTING 21 UUMV	12 BURGLARY-BUSINESS 6 1 BURGLARY-RESIDENCE 2 25 BMV 26 22 OTHER THEFTS 28 3 SHOPLIFTING 4 21 UUMV 15



White Rock Hills



NIBRS OFFENSES

NIBRS OFFENSES

2023		2022		
OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
AGG ASSAULT - FV	8	AGG ASSAULT - FV	16	-50.00%
AGG ASSAULT - NFV	24	AGG ASSAULT - NFV	35	-31.43%
MURDER & NONNEGLIGENT		MURDER & NONNEGLIGENT		
MANSLAUGHTER	1	MANSLAUGHTER	3	-66.67%
ROBBERY-BUSINESS	5	ROBBERY-BUSINESS	10	-50.00%
ROBBERY-INDIVIDUAL	19	ROBBERY-INDIVIDUAL	16	18.75%
FONDLING	0	FONDLING	2	-100.00%
RAPE	1	RAPE	1	0.00%
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		
OBJECT	0	OBJECT	0	0.00%
SODOMY	1	SODOMY	0	100.00%
BURGLARY-BUSINESS	9	BURGLARY-BUSINESS	16	-43.75%
BURGLARY-RESIDENCE	13	BURGLARY-RESIDENCE	12	8.33%
BMV	79	BMV	113	-30.09%
OTHER THEFTS	37	OTHER THEFTS	42	-11.90%
SHOPLIFTING	2	SHOPLIFTING	4	-50.00%
UUMV	126	UUMV	95	32.63%
GRAND TOTAL	325	GRAND TOTAL	365	-10.96%

NIBRS OFFENSES - VIOLENT 2023 NIBRS OFFENSES - VIOLENT

2022

	_			
OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
AGG ASSAULT - FV	8	AGG ASSAULT - FV	16	-50.00%
AGG ASSAULT - NFV	24	AGG ASSAULT - NFV	35	-31.43%
MURDER & NONNEGLIGENT		MURDER & NONNEGLIGENT		
MANSLAUGHTER	1	MANSLAUGHTER	3	-66.67%
ROBBERY-BUSINESS	5	ROBBERY-BUSINESS	10	-50.00%
ROBBERY-INDIVIDUAL	19	ROBBERY-INDIVIDUAL	16	18.75%
FONDLING	0	FONDLING	2	-100.00%
RAPE	1	RAPE	1	0.00%
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		
OBJECT	0	OBJECT	0	0.00%
SODOMY	1	SODOMY	0	100.00%
GRAND TOTAL	59	GRAND TOTAL	83	-28.92%

NIBRS - PROPERTY

NIBRS OFFENSES - PROPERTY

2023 2022

% DIFF
-43.75%
8.33%
-30.09%
-11.90%
-50.00%
32.63%
-5.67%



Greater Casa View Alliance



NIBRS OFFENSES

NIBRS OFFENSES

2023		2022		
OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
AGG ASSAULT - FV	29	AGG ASSAULT - FV	28	3.57%
AGG ASSAULT - NFV	49	AGG ASSAULT - NFV	81	-39.51%
MURDER & NONNEGLIGENT		MURDER & NONNEGLIGENT		
MANSLAUGHTER	1.	MANSLAUGHTER	1	0.00%
ROBBERY-BUSINESS	6	ROBBERY-BUSINESS	1	>100%
ROBBERY-INDIVIDUAL	37	ROBBERY-INDIVIDUAL	27	37.04%
FONDLING	0	FONDLING	1	-100.00%
RAPE	3	RAPE	5	-40.00%
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		
OBJECT	0	OBJECT	2	-100.00%
SODOMY	0	SODOMY	2	-100.00%
BURGLARY-BUSINESS	51	BURGLARY-BUSINESS	23	>100%
BURGLARY-RESIDENCE	31	BURGLARY-RESIDENCE	36	-13.89%
BMV	133	BMV	156	-14.74%
OTHER THEFTS	56	OTHER THEFTS	80	-30.00%
SHOPLIFTING	6	SHOPLIFTING	2	>100%
UUMV	243	UUMV	121	>100%
GRAND TOTAL	645	GRAND TOTAL	566	13.96%

NIBRS OFFENSES - VIOLENT 2023 NIBRS OFFENSES - VIOLENT 2022

OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
AGG ASSAULT - FV	29	AGG ASSAULT - FV	28	3.57%
AGG ASSAULT - NFV	49	AGG ASSAULT - NFV	81	-39.51%
MURDER & NONNEGLIGENT		MURDER & NONNEGLIGENT		
MANSLAUGHTER	1	MANSLAUGHTER	1	0.00%
ROBBERY-BUSINESS	6	ROBBERY-BUSINESS	1	>100%
ROBBERY-INDIVIDUAL	37	ROBBERY-INDIVIDUAL	27	37.04%
FONDLING	0	FONDLING	1	-100.00%
RAPE	3	RAPE	5	-40.00%
SEXUAL ASSAULT WITH AN		SEXUAL ASSAULT WITH AN		
OBJECT	0	OBJECT	2	-100.00%
SODOMY	0	SODOMY	2	-100.00%
GRAND TOTAL	125	GRAND TOTAL	148	-15.54%

NIBRS - PROPERTY 2023 NIBRS OFFENSES - PROPERTY 2022

OFFENSE	TOTAL	OFFENSE	TOTAL	% DIFF
BURGLARY-BUSINESS	51	BURGLARY-BUSINESS	23	>100%
BURGLARY-RESIDENCE	31	BURGLARY-RESIDENCE	36	-13.89%
BMV	133	BMV	156	-14.74%
OTHER THEFTS	56	OTHER THEFTS	80	-30.00%
SHOPLIFTING	6	SHOPLIFTING	2	>100%
UUMV	243	UUMV	121	>100%
GRAND TOTAL	520	GRAND TOTAL	418	24.40%



Dallas Police Online Reporting System

Community Informational Meeting

Presentation Overview

- Dallas Police Online Reporting System
- High Priority Calls
- Patrol Response Times
- Consultant Recommendations
- What's Been Done
- Online Reporting Call Types
- Recommendation to Help Reduce Response Times
- Benefits of Online and Over-the-phone reports
- Next Steps
- Q & A

Dallas Police Online Reporting System

- Operational for three years
- Certain non-emergency offenses can be reported quickly and easily
- Investigative process is the same as if an officer took the report at the scene.
- From your phone, tablet, computer or a DPD Kiosk

High Priority Calls for Service

- High priority calls have increased compared to the same time last year.
- These calls require multiple officers at the scene for extended periods of time.

Dispatched Calls For Service: January 1 thru April 30- 2022 vs 2023			
	2022	2023	% Increase
Priority 1	11,495	12,368	7.59%
Priority 2	91,180	94,191	3.30%

Patrol Response Times

 The increase in high priority calls is a contributing factor for increasing response times.

Response Times: 2022 and 2023*			
	2022	2023*	2022 to 2023 % Increase*
Priority 1	9.50	10.09	6.21%
Priority 2	64.51	91.89	42.44%
Priority 3	381.14	583.12	53.00%
Priority 4	441.02	574.36	30.23%

^{*}January 1, 2023 to April 30, 2023

Report Calls with Officers Dispatched

- 2019 through 2022- an average of 19.3% of all calls dispatched for service were in call categories currently eligible for Dallas Online or phone reporting.
- Total dispatched incidents which were Dallas Online Reporting System or phone reporting eligible:
 - 2022-104,303
 - 2021-110,897
 - 2020-112,794
 - 2019-136,018
- On average, 135,000 patrol officer hours were used.

KPMG Recommendations – 2020 Study

To improve patrol response times:

- Divert certain calls to the Dallas Online Reporting System or over the phone reporting.
- Divert calls to other Agencies.

What Has Been Done

- Parking Violations and Street Blockages were transferred from DPD to Transportation. Forecasted savings of:
 - 6.5 sworn officers
 - \$878,450
 - 13,500 patrol hours
- Calls diverted to DORS and phone reports in 2022 led to an estimated savings of:
 - 24.6 sworn officers
 - \$3,324,606
 - 51,188 patrol hours
- Right Care teams created to assist with mental health calls
- New tow process went live on May 2, 2023 Auto Return

Recommendation to Reduce Police Response Times

 Require the use of the Dallas Online Reporting System, phone reporting and the new computer access at the substations to file police reports for calls currently approved for reporting online or over the phone beginning July 2023.

Dallas Online and Phone Report Types

Online or Phone Report Eligible	Criteria	Online	Phone
Assident Beneats	No injuries, insurance info exchanged, wrecker not needed, under		
Accident Reports	\$1,000 in damage, vehides are drivable.	Yes	No
Burglan, of Coin Machine	Any coin, debit card, credit card vending machine such as soft drink,		
Burglary of Coin Machine	video rental machine, or snack machine.	Yes	Yes
Purdant of Motor Vahida	Vehid e broken into without the consent of owner, suspect is not at the		1
Burglary of Motor Vehide	scene.	Yes	Yes
Credit/Debit Card Abuse	The use of a credit card or debit card without the owner's consent and		1
Credit/Debit Card Abuse	occurs in the Dallas city limits.	Yes	No
Criminal Mischief	Intentional damage of property under \$2,500.	Yes	Yes
CEini	Making markings or symbols on property without the owner's consent		1
Graffiti	causing under \$2,500 of damage.	Yes	Yes
Harassing Phone Calls	Must receive 10 or more phone calls or texts designed to harass, annoy,		
	alarm, abuse, or embarrass, not related to family violence.	Yes	Yes
Identify Thefts	Obtaining someone else's personal identifying information to obtain		1
	credit, goods, or services and occurred in the Dallas city limits.	Yes	No
Into of a mass with Child Costado	Did not exchange children at court ordered time. Must have a court		T
Interference with Child Custody	order. Child cannot be in any danger and have occurred in the Dallas city	Yes	No
Lost Property	Lost item not as a result of a criminal action.	Yes	Yes
Re deless Damage	The damage or destruction of property due to lack of reasonable care		T
	within the Dallas city limits. Ex. In a private parking lot, hitting another		
	vehicle while parking.	Yes	Yes
Theft	Property stolen valued under \$2,500. Not resulting from entry into a		
	home or business.	Yes	Yes
Theft of Service	Obtaining a service without paying for the service under \$2,500.	Yes	Yes
-1 C. C	This report is for business who have items stolen from their stores		
Theft Shoplifting	value d at under \$2,500.	Yes	No

Benefits of Dallas Online and Phone Reports

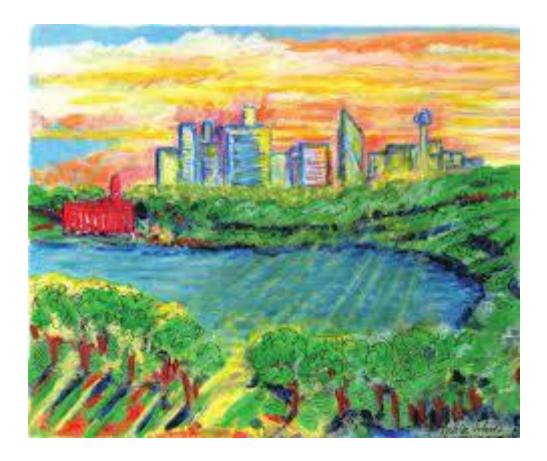
- Citizens efficiently complete reports online or over the phone.
- The same investigative process as if an officer arrives to take a report.
- Expanding the use online, phone and other strategies will improve response times for high priority calls.
- Forecast of 135,000 patrol hours saved per year.
 - Equates to 65 sworn officers or \$8,784,527.00 per year.
- Violent crime grid expansion.

Next Steps

- Mandatory reporting begins July 3, 2023
- Community and Neighborhood group meetings.
- Continue to evaluate improvements through feedback and data analysis.
- Provide flyers and cards for distribution
- Updated instructional videos

QUESTIONS?





Patrick Blaydes, Senior Planner forward Dallas!





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Harry Swanson





Upcoming Events	Date
North Texas Giving Day—FRI Annual Fundraiser	Thursday, September 21, 2023—6 a.mmidnight
Get on the Bus—It's Our Turn!— Support the White Rock Hills Recreation CENTER at City Hall	Tuesday, September 26, 2023—5:15-9 p.m. Meet at Owenwood Farm & Neighbor Space, 1451 John West Road We depart at 5:30 p.m. to arrive by 6 p.m. @ City Hall
Truett Area Crime Watch Program	Thursday, October 19, 6-7:30 p.m. White Rock Hills Library 9150 Ferguson Road, Auditorium
Trinity Forest Spine Trail	Saturday, October 21, 10:30 a.m. – 1 p.m. Entry via Highland Road, Valley Glen Drive & Santa Fe Trail
forward Dallas! Workshop	Last week in March Date, Location, Time TBD